

## Error message: "Transaction has failed for the followin..."

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Created On: 02 Apr 2010 08:49 PM

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If the error says something like "this transaction has failed for the following reason..." then it is a message returned by your merchant provider.

Seems like some setting in your merchant account is expecting to get the ship to information.Â Â We send the ship to information when you've check-marked to activate physical fulfillment, but otherwise we don't populate shipping fields that get sent to your merchant provider, so as not to confuse buyers when they get the receipt w/shipping address info in it.Â So it could be something in your merchant account you can turn off.

Keywords: shipment, shipping