

Changing a client password

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You can change a user's password for a specific membership, but keep in mind that the user's existing password is their general Nanacast password.

Resetting a password for a membership will not change the overall Nanacast password, which the user will still need to log in to see their Nanacast account, and any other memberships.

So please consider those issues before using this method.

The way to modify the password for a specific membership is this:

Add password as a custom field on the custom fields/notifications page to make a password field show up on the Edit Client Detail page.

Then add a password on the Edit Client Detail page and save.

The best method is to have the customer log in to their general Nanacast account and change the master Nanacast password themselves.

Additional keywords: reset, login, change password